

Quick Reference Guide for Alarms

Alarms inform you about the pump, controller, connections and power supplies. Alarm conditions are classified as high, medium or low. Always follow the instructions on the screen.



Medium Alarm



High Alarm

HeartWare®

MEDIUM PRIORITY ALARMS

Contact VAD Team immediately. They will provide additional instructions on how to address the alarm. A Medium Priority Alarm may resolve on its own/without intervention. Once resolved, the alarm message may remain on the controller display. Press the scroll button to clear the alarm message from the controller display and return to home screen with VAD parameters. A new alarm will also clear a resolved medium alarm from the Controller Display.

HIGH PRIORITY ALARMS

Follow instructions displayed on the controller screen and contact VAD team immediately. They will provide additional instructions on how to address the alarm. When a High priority alarm occurs, the alarm cannot be muted. Once the condition is resolved, the audible tone will stop, the alarm message will automatically clear from the controller and VAD parameters will be displayed on screen.

For additional information and guidelines, please refer to the HVAD® System Patient Manual.

CAUTION: Federal law (USA) restricts this device to sale by or on the order of a physician. Refer to the "Instructions for Use" for complete indications for use, contraindications, warnings, precautions, adverse events and instructions prior to using this device. The IFU can be found at www.heartware.com/clinicians/instructions-use.

WARNING: Serious and life-threatening adverse events, including stroke, have been associated with use of this device. A user must fully consider the risks of this device with that of other treatment modalities before deciding to proceed with device implantation.

In the USA the HVAD System is intended for use as a bridge to cardiac transplantation in patients who are at risk of death from refractory end-stage left ventricular heart failure.

HeartWare®

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MEDIUM PRIORITY ALARMS

Message on controller screen Alarm indicator/sound  What it means

High Watts Call	Flashing Yellow	A change in the status of your VAD is detected
Electrical Fault Call	Intermittent tone Gradual increase in volume over the first minute if alarm not muted.	A change in the status of your VAD is detected
Low Flow Call	Alarm will get louder after 5 minutes if alarm is not muted.	A change in the status of your VAD is detected
Suction Call	You are able to mute alarm for 5 minutes by pressing Alarm Mute Button.	A change in the status of your VAD is detected
Controller Fault Call		Possible Controller Malfunction

HIGH PRIORITY ALARMS

Message on controller screen Alarm indicator/sound  What it means

VAD Stopped Connect Driveline		Driveline disconnected or malfunction/broken connector
VAD Stopped Change Controller	Flashing Red	Controller failure
Controller Failed Change Controller	LOUD, CONTINUOUS BEEPING	Controller failure
Critical Battery 1 Replace Battery 1	Unable to mute alarm	Limited time remaining on battery 1 or battery 2
Critical Battery 2 Replace Battery 2		Limited time remaining on battery 1 or battery 2